

## WireScan.NET / ForceView Installation Guide

The information in this guide is the latest as of the time of printing. Requirements may change as Microsoft makes changes to its operating systems and/or tools. Administrative privileges are required to install software. Certain elevated user privileges may be required for some operations (like writing logs, configurations, and profiles to the hard drive). Up to 1 Gigabyte of free hard drive space may be required depending on what prerequisites are already installed.

### **Windows 98 and ME:**

This section covers all versions of Windows 98 as well as Windows ME.

#### **Prerequisites:**

WireScan.Net / ForceView require the following to be properly installed:

- Microsoft.NET Framework Version 2.0 (or later)
- Internet Explorer 5.01 (or later)

To confirm that these components are installed check Add/Remove Programs. To ensure at least IE 5.01 is installed, to find out the version you're currently using you can run IE and on the main menu click Help->About.

#### **Troubleshooting**

Problem	Solution
Starting the WireScan.Net / ForceView program produces the following error: "A required .DLL file, MSCOREE.DLL was not found."	Install Microsoft.NET Framework 2.0.
Installing the .NET Framework 2.0 produces the following error: "The INSTALL.EXE file is linked to missing export OLEAUT32.DLL:314"	Install IE 6 SP1.

### **Windows 2000:**

Windows 2000 requires at least Service Pack 3; the latest service pack is recommended (currently Service Pack 4).

#### **Prerequisites:**

WireScan.Net / ForceView require the following to be installed to work properly:

- Microsoft.NET Framework Version 2.0 (or later)
- Windows Installer 3 (or later, required to install Microsoft.NET Framework)
- Service Pack 3 (or later, required to install Windows Installer)

To confirm that these components are installed check add remove programs. To confirm which service pack is currently installed, from the Start Menu select Settings, then Control Panel. Click on the System Icon and System Properties should appear, showing the current operating system (if no Service Pack is installed, it will just show Microsoft Windows 2000).

## Troubleshooting

Problem	Solution
Starting the WireScan.Net / ForceView program produces the following error: "The dynamic link library mscorEE.dll could not be found..."	Install Windows Installer 3.1 version 2 (or later). Install Microsoft.NET Framework 2.0.
Installing the Microsoft.NET Framework 2.0 produces the following error: "Setup had detected that the following prerequisite programs are not installed: Microsoft Windows Installer 3.0."	Install Windows Installer 3.1 version 2 (or later).
Installing Windows Installer 3.1 version 2 produces the following error: "Setup had detected that the version of the Service Pack installed on your system is lower than what is necessary to apply this hotfix. At minimum, you must have Service Pack 3 Installed."	Install Service Pack 4 (or later).

## Windows XP:

This section covers all the version of Windows XP.

### Prerequisites:

WireScan.Net / ForceView require the following to be installed to work properly:

- Microsoft .NET Framework Version 2.0 (or later)
- Windows Installer 3 (or later, required to install Microsoft.NET Framework)

To confirm that these components are installed check add remove programs.

## Troubleshooting

Problem	Solution
Starting the WireScan.Net / ForceView program produces the following error: "The application failed to initialize properly (0xc0000135). Click on OK to terminate the application."	Install Windows Installer 3.1 version 2 (or later). Install Microsoft.NET Framework 2.0.
Installing Microsoft .NET Framework Version 2.0 produces the following error. "Setup had detected that the following prerequisite programs are not installed: Microsoft Windows Installer 3.0."	Install Windows Installer 3.1 version 2 (or later).

## Windows Vista and Win7:

Windows Vista and Win7 contain all the prerequisites for this product.